



Insurance Billing

As a courtesy to all patients and in an effort to keep your costs low, we bill your insurance for you. However, sometimes things don't go as planned. In many cases, we only have 90 days to file a claim with your insurance. Oftentimes delays come from patients who have multiple insurance policies. Because of insurance regulations and government laws, if we bill one of your insurance policies, we **must** bill ALL of them.

Patients cannot choose which policies we bill, or dictate which one is billed first.

Insurance provides its own rules for which policy is primary. Patients must reach out to their insurance policies to conduct a coordination of benefits if they are unsure. Failure to report all of your insurance policies, including retroactive ones, may result in the entire balance becoming patient responsibility.